

The Caregiver's Notebook



A Guide for Organizing and Record Keeping



Dear Caregiver,

Welcome to the Springwell Caregiver's Notebook!

The goal of this Notebook is to have a central place for you to record and document the important aspects of your loved one's care. This includes:

- Critical At A Glance Information
- A Calendar for Schedule Tracking
- Care Providers
- Daily Routine and Care information
- Medication Information
- Health Information and Medical Events
- Medical Professional Contacts

Because it is easy to forget details from conversations and important next steps, we have included a Call Log section for tracking telephone calls and notes from medical appointments.

We have also included a section for legal, financial and insurance information. Since this information is confidential, we suggest the section be removed and stored in a safe place.

The Notebook is intended to be comprehensive. Some sections may not be immediately relevant. As you fill it in, it will help you be prepared when the need for the information arises.

Since information changes, use a pencil when filling out some of the forms (e.g., Medications). For your convenience, extra copies of the forms are available to download from our website, www.springwell.com.

Our telephone number and website is included on every page. Please call us with your questions and concerns. We are here to help you on your caregiving journey.



Questions? Call us at 617-926-4100 (TTY 617-923-1562) or visit us on the web:
www.springwell.com

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Making the most of this Organizational Tool

There is no question that filling out each line in this book can feel overwhelming. Because it was designed to be a launching point for being a better informed and organized Caregiver, it covers a wide range of information and details. Keep in mind you don't need to complete every line in each section. Use this as your framework for gathering and organizing information.

Here are some tips on how to make the most of this Notebook:

- Pace yourself by choosing the pages and sections that are most relevant now, and start there.
- As much as possible, involve your loved one in completing the information. It will provide the opportunity for discussion and may also provide a sense of control during a time when control may seem fleeting to them.
- As with caregiving, don't 'go it alone'. Enlist family members and others close to the elder to help complete a page or an entire section.
- Since this tool is a 3 ring binder, you can customize it. Rearrange the sections to fit your organizational style. Decide which sections you want to have at the ready, which sections should stay at the elder's home and which sections should be removed to be stored in a safe place.
- To make certain pages portable, we suggest removing and storing them in a separate "travel" binder.
- Photocopy important papers to put into the binder while keeping the original in a safe place.
- Use colored Post-It Note flags to alert a family member, friend or other caregiver on any important changes or additions in the Notebook.
- Don't limit the use of the Calendar to remembering medical appointments. Use it as a tracking system for calls to make, medication changes, when a prescription needs to be refilled, etc.
- Gathering financial information can be a daunting task. Collecting one month's worth of mail will give you a snapshot of existing bills and financial statements (except for those that come quarterly). The most recent tax return is another good source of financial information. Remember, it is always best to ask permission to access any type of financial records.
- Most importantly, use the Springwell Caregiver Program as your caregiving resource. A Caregiver Advisor can guide you on personalizing this tool to fit your caregiving needs. If you need suggestions on how to gather important information or broach a subject with a loved one, call us. A Caregiver Advisor is available to speak to in person as well as by phone and email to provide you with information and resources.



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Notebook Contents

Section 1 - At A Glance

- Critical Information
- Emergency Room Checklist
- Person(s) able to make Legal, Financial & Medical decisions in Elder's Stead
- Home Emergency Information
- Important Personal Contacts
- Monthly Schedule Tracking Calendar

Section 2 - Care Providers

- Caregiver Information
- Professional Service Providers
- About the Elder
- Elder's Self Care Abilities and Needs
- Daily Activity Log

Section 3 - Medical

- Medication and Pharmacy Information
- Health Log
- Medical Information
- Important Medical Events
- Important Tests
- Physicians and Specialists

Section 4 - Call Log/Visit Notes

- Call Log
- Upcoming Doctor Visit Notes

Section 5 - Legal, Financial and End of Life – Important Information

- Location of Key Documents and Important Papers
- Legal, Investment and Accounting Contacts
- Insurance (non-medical) Information and Contacts
- Banking Information
- Income, Expenses and Net Worth
- Monthly and Quarterly Bills
- End of Life Instructions

Resources and Notes

- Resources
- Notes



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Critical Information

Name _____ Date of Birth _____

Address _____ Phone _____

Emergency Contact

Name	Name
Relationship	Relationship
Contact Instructions	Contact Instructions
Home Ph	Home Ph
Work Ph	Work Ph
Cell Ph	Cell Ph

Nearest Relative, Friend/Neighbor

Special Health/Medical Conditions and Instructions

Known Allergies

Medications _____ Food _____

Dietary Restrictions _____ Daily Fluid Intake _____

Baseline: Blood Pressure _____ Blood Sugar _____ Weight _____ Blood Type _____

Medical Care

Primary Care Doctor _____ Phone # _____

Hospital _____ Phone # _____

Specialty Doctor _____ Phone # _____

Health Insurance

Primary Plan _____ ID/Subscriber # _____ Phone # _____

Supplemental _____ ID/Subscriber # _____ Phone # _____

Declared Emergency Medical Instructions

Include the name and location of any written documentation of emergency care wishes. For example, Physician signed Do Not Resuscitate (DNR) order, Health Care Proxy/Advanced Directive, or "File of Life".

Document Name _____ Location _____

Health Care Agent _____ Relationship _____

Contact #'s: Home _____ Work _____ Cell _____

Other Important Information

Note anything an outsider should be aware of including information about hearing, vision, memory, balance, walking, getting in/out of a chair or car, etc. If the elder has a Personal Emergency Response Service (i.e., Lifeline), note where the activation button is located.



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Emergency Room Checklist

Items to bring with you:

- ✓ Medical Insurance Cards
- ✓ List of telephone and contact information on all doctors and health care providers (Primary Care, Specialists, Home Health providers)
- ✓ List of all medications including over the counter, prescriptions and any supplements
- ✓ Assistive/Adaptive devices such as hearing aides, glasses, dentures, cane or walker
- ✓ Comfortable clothing (ideally without metal fasteners/zippers in case MRI or CT is needed), nightgown/pajamas, warm socks and slippers
- ✓ List of telephone numbers of close family members, friends and neighbors
- ✓ Other: _____

Notify (family members, neighbors, friends):

Name _____
Relationship _____
Home # _____
Work # _____
Cell # _____

Name _____
Relationship _____
Home # _____
Work # _____
Cell # _____

Name _____
Relationship _____
Home # _____
Work # _____
Cell # _____

Name _____
Relationship _____
Home # _____
Work # _____
Cell # _____

Services to suspend/cancel:

Telephone # and/or Website

Newspaper	_____
Mail delivery	_____
Meal/Food delivery	_____
In Home Services	_____
Cleaning	_____
Home Health Care	_____
Other:	_____
Other:	_____

Note: Check calendar to see if there are appointments that need to be canceled



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Name: _____ Date of Birth: _____

Person(s) able to make Medical, Legal and Financial Decisions in Elder's Stead

Health Care Proxy/Agent

Person authorized to make decisions on medical treatment in the event of mental incapacity

Name _____ Relationship _____

Address _____ Apt/Unit # _____

City _____ State _____ Zip Code _____

Home # _____ Work # _____

Cell # _____ Email address _____

Contact Instructions _____

Document on file with Physician (s):

Name _____ Phone # _____

Name _____ Phone # _____

Physician signed Do Not Resuscitate (DNR) Order on File? ☐ Yes ☐ No

DNR Order states there be no medical intervention to restore cardiac or respiratory function should either fail.

Power of Attorney (POA) Durable? ☐ Yes ☐ No

POA – Legal authorization to handle the personal and financial affairs of another.

Durable POA- Remains in effect in the event of mental incapacity.

Name _____ Relationship _____

Address _____ Apt/Unit # _____

City _____ State _____ Zip Code _____

Home # _____ Work # _____

Cell # _____ Email address _____

Contact Instructions _____

Document location _____

Conservator or Representative Payee

Conservator – Court appointed person to handle the financial affairs of one deemed mentally incompetent.

Representative Payee – Person authorized to receive an elder's Social Security check for bill paying purposes.

Name _____ Relationship _____

Address _____ Apt/Unit # _____

City _____ State _____ Zip Code _____

Home # _____ Work # _____

Cell # _____ Email address _____

Contact Instructions _____

Document on file with _____

Guardian

Court appointed person to handle the personal and financial matters of one deemed mentally incompetent.

Name _____ Relationship _____

Address _____ Apt/Unit # _____

City _____ State _____ Zip Code _____

Home # _____ Work # _____

Cell # _____ Email address _____

Contact Instructions _____

Document on file with _____



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Name: _____ Date of Birth: _____

Home Emergency Information

Address _____ Apt# _____ Phone # _____

Landlord _____ Phone # _____

Property Manager _____ Phone # _____

Emergency Contact _____ Phone # _____

Neighbor _____ Phone # _____

Police _____ Fire _____ Ambulance _____

Fire Extinguisher Location _____ Flashlight _____

Alarm Company _____ Code Clue _____

Special Instructions _____

Circuit Breaker/Fuse Box Location _____

Water Valve Shut Off _____

Home Maintenance

Plumber _____ Phone # _____

Electrician _____ Phone # _____

A/C Heating _____ Phone # _____

Handy/Repair Person _____ Phone # _____

Snow Removal _____ Phone # _____

Gardener/Landscaper _____ Phone # _____

Other _____ Phone # _____

Utility Companies

Service	Company Name	Phone #	Account #
Electric	_____	_____	_____
Gas/Propane	_____	_____	_____
Oil	_____	_____	_____
Telephone	_____	_____	_____
Cable/Internet	_____	_____	_____
Other	_____	_____	_____



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Name: _____ Date of Birth: _____

Important Personal Contacts

For important correspondence, list important personal contacts such as relatives, neighbors, and friends (former classmates, co-workers, etc). "If something happened and you were in the hospital, who would you want me to call?"

Name _____
Relationship _____
Address _____
City, State & Zip _____
Home # _____
Work # _____
Cell # _____
Email _____

Name _____
Relationship _____
Address _____
City, State & Zip _____
Home # _____
Work # _____
Cell # _____
Email _____

Name _____
Relationship _____
Address _____
City, State & Zip _____
Home # _____
Work # _____
Cell # _____
Email _____

Name _____
Relationship _____
Address _____
City, State & Zip _____
Home # _____
Work # _____
Cell # _____
Email _____

Name _____
Relationship _____
Address _____
City, State & Zip _____
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Relationship _____
Address _____
City, State & Zip _____
Home # _____
Work # _____
Cell # _____
Email _____

Name _____
Relationship _____
Address _____
City, State & Zip _____
Home # _____
Work # _____
Cell # _____
Email _____

Name _____
Relationship _____
Address _____
City, State & Zip _____
Home # _____
Work # _____
Cell # _____
Email _____



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Month _____

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Notes/To Do _____



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Name: _____ Date of Birth: _____

Caregiver Information

Primary Caregiver

Name _____
Relationship _____
Address _____
Home # _____
Work # _____
Cell # _____
Email _____

Assistance Provided:

- | | | | |
|---|-----------|-----------|----------------|
| <input type="checkbox"/> Personal Care | | | |
| <input type="checkbox"/> Medication | Set up | Prompting | Administration |
| <input type="checkbox"/> Meal Prep. | Breakfast | Lunch | Dinner |
| <input type="checkbox"/> Shopping | | | |
| <input type="checkbox"/> Transportation | | | |
| <input type="checkbox"/> Medical Appointments | | | |
| <input type="checkbox"/> Bill Paying/Money Management | | | |

Visits via _____ In Person _____ Phone _____ Email _____
Frequency of visits _____

Other Informal (unpaid) Caregivers

Name _____
Relationship _____
Address _____
Home # _____
Work # _____
Cell # _____
Email _____

Assistance Provided:

- | | | | |
|---|-----------|-----------|----------------|
| <input type="checkbox"/> Personal Care | | | |
| <input type="checkbox"/> Medication | Set up | Prompting | Administration |
| <input type="checkbox"/> Meal Prep. | Breakfast | Lunch | Dinner |
| <input type="checkbox"/> Shopping | | | |
| <input type="checkbox"/> Transportation | | | |
| <input type="checkbox"/> Medical Appointments | | | |
| <input type="checkbox"/> Bill Paying/Money Management | | | |

Visits via _____ In Person _____ Phone _____ Email _____
Frequency of visits _____

Name _____
Relationship _____
Address _____
Home # _____
Work # _____
Cell # _____
Email _____

Assistance Provided:

- | | | | |
|---|-----------|-----------|----------------|
| <input type="checkbox"/> Personal Care | | | |
| <input type="checkbox"/> Medication | Set up | Prompting | Administration |
| <input type="checkbox"/> Meal Prep. | Breakfast | Lunch | Dinner |
| <input type="checkbox"/> Shopping | | | |
| <input type="checkbox"/> Transportation | | | |
| <input type="checkbox"/> Medical Appointments | | | |
| <input type="checkbox"/> Bill Paying/Money Management | | | |

Visits via _____ In Person _____ Phone _____ Email _____
Frequency of visits _____

Name _____
Relationship _____
Address _____
Home # _____
Work # _____
Cell # _____
Email _____

Assistance Provided:

- | | | | |
|---|-----------|-----------|----------------|
| <input type="checkbox"/> Personal Care | | | |
| <input type="checkbox"/> Medication | Set up | Prompting | Administration |
| <input type="checkbox"/> Meal Prep. | Breakfast | Lunch | Dinner |
| <input type="checkbox"/> Shopping | | | |
| <input type="checkbox"/> Transportation | | | |
| <input type="checkbox"/> Medical Appointments | | | |
| <input type="checkbox"/> Bill Paying/Money Management | | | |

Visits via _____ In Person _____ Phone _____ Email _____
Frequency of visits _____

Religious/Cultural Organization

Name _____
Address _____
Phone _____ Contact _____
Frequency of visits _____ Visits ☐ In Person ☐ By Phone
Assistance provided _____



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Name: _____ Date of Birth: _____

Detailed Caregiver Information

Name _____ Relationship _____

Address _____

Home # _____ Work # _____ Cell # _____

Contact Instructions _____ Email _____

Visits via

- ☐ In Person
- ☐ Phone
- ☐ Email

How Often

Type of Assistance Provided

Personal Care

- ☐ Bathing
- ☐ Dressing
- ☐ Grooming (hair, teeth)
- ☐ Walking/Mobility
- ☐ Lifting/Transferring
- ☐ Toileting
- ☐ Eating

Frequency of Assistance/Notes

Medications

- ☐ Setting up pill box
- ☐ Prompting to take
- ☐ Helping to take

Household Management

- ☐ Meal Preparation
- ☐ Food Shopping
- ☐ Light Housework
- ☐ Laundry

Personal Management

- ☐ Transportation
- ☐ Shopping/Errands
- ☐ Medical Appointments
- ☐ Mail/Correspondence
- ☐ Banking/Bill Payment

Home Management

- ☐ Fix It/Repair
- ☐ Lawn Care
- ☐ Snow Removal
- ☐ Automobile Care

Other Assistance



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Name: _____ Date of Birth: _____

Professional Service Providers

Skilled Nursing and Rehabilitation (*Physical, Speech, Occupational*) Therapies

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Days/Hrs _____ After Hours Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date

Personal Care and Homemaking Services

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Days/Hrs _____ After Hours Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date

Other Providers (Emergency Response Service, Care Coordinator, Delivered Meals, Day Program, Transportation, etc.)

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date



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Name: _____ Date of Birth: _____

Other Providers (Emergency Response Service, Care Coordinator, Delivered Meals, Day Program, Transportation, etc.)

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date

Agency Name _____ www. _____

Address _____

Phone # _____ Contact _____

Service	Frequency	Days/Times	Name	Paid for By	Start Date	End Date



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Name: _____ Date of Birth: _____

About the Elder

The following is to help an outside caregiver learn about your loved one's likes, dislikes and important information about their life and day-to-day activities.

Prefers to be called (Mr/Mrs/Miss, Nickname) _____

First Language _____ Other languages spoken _____

Important Social History (schooling, career, membership organizations, etc.)

Important Relationships (close relatives and friends)

Name	Relationship	Town	Type and Frequency of contact
------	--------------	------	-------------------------------

Enjoys spending time by (social activities, etc.) _____

Favorite places to go (restaurants, museums, parks, etc.) _____

Favorite Pastimes (be as specific as possible and attach additional pages if necessary)

Hobbies	Games	Songs/Music	TV Shows	Radio Station
---------	-------	-------------	----------	---------------

Topics of interest (current events, sports, history, etc.)

Food & Snack preferences and dislikes

Pet(s)	Name	Feeding Instructions	Special Instructions
--------	------	----------------------	----------------------

Daily Routine Overview

Wakes up at	
Breakfast	
Morning Routine	
Lunch	
Afternoon Routine	
Dinner	
Before Bed	
Bedtime	



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Name: _____ Date of Birth: _____

Elder's Self-Care Abilities & Needs

Date _____

As you fill this out, think about whether you are comfortable with your loved one seeing your assessment of their abilities. If not, consider using it as an opportunity to discuss your concerns with them.

Personal Care

	Independent	w/Assistance (Describe)	Unable
Bathing	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Dressing	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Grooming (hair, teeth)	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Eating	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Walking/Mobility	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Toileting	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Medications	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>

Household Management

	Independent	w/Assistance (Describe)	Unable
Meal Preparation	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Food Shopping	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Light Housework	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Laundry	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Mail	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>
Bill/Money Management	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>

Adaptive Devices/Equipment

Item	Description	Repair/Supply Vendor Info
Glasses	_____	_____
Hearing Aid	Left Right	_____
False Teeth/Bridge	Partial Upper Lower	_____
Arm Brace	Left Right	_____
Leg Brace	Left Right	_____
Orthodic	Inserts Shoes	_____
Cane	Straight Pronged	_____
Walker	w/ or w/o wheels	_____
Wheelchair	Standard Electric	_____
Other	_____	_____
Other	_____	_____

Notes _____



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Name: _____ Date of Birth: _____

Daily Activity Log

Use this sheet to write down the day's activities. This will help other caregivers, family members or visitors know specifics about the elder's day such as what foods they ate, where they went, who called or visited. The notes can be brief or detailed.

Date _____

Breakfast	
Morning	
Lunch	
Afternoon	
Dinner	
Evening	

Above notes written by _____



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Name: _____ Date of Birth: _____

MEDICATIONS, OVER THE COUNTER AND DIETARY SUPPLEMENTS:

Where meds are kept _____ Pill Boxes used? Yes No Person responsible for filling Pill Boxes _____

[illegible]

Pharmacy _____

Address _____ City _____

Phone _____ Fax _____

Days/Hours _____ Website _____

Login ID	Password
----------	----------

Allergy Information

Drug	Reaction	First Occurred	Treatment
Amoxicillin	Stevens-Johnson Syndrome	1998	Discontinue drug, supportive care
Allopurinol	Severe Skin Reaction	2001	Discontinue drug, symptomatic treatment
Carbamazepine	Stevens-Johnson Syndrome	2003	Discontinue drug, supportive care
Clozapine	Agranulocytosis	2005	Discontinue drug, blood transfusion
Flucloxacillin	Stevens-Johnson Syndrome	2007	Discontinue drug, supportive care
Fluoxetine	Serotonin Syndrome	2009	Discontinue drug, supportive care
Hydrochlorothiazide	Severe Skin Reaction	2011	Discontinue drug, symptomatic treatment
Ibuprofen	Stevens-Johnson Syndrome	2013	Discontinue drug, supportive care
Levamisole	Severe Skin Reaction	2015	Discontinue drug, symptomatic treatment
Mefenamic Acid	Stevens-Johnson Syndrome	2017	Discontinue drug, supportive care
Nitrofurantoin	Stevens-Johnson Syndrome	2019	Discontinue drug, supportive care
Phenytoin	Stevens-Johnson Syndrome	2021	Discontinue drug, supportive care
Trimethoprim-Sulfamethoxazole	Stevens-Johnson Syndrome	2023	Discontinue drug, supportive care



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Name: _____ Date of Birth: _____

Health Log

[illegible]

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Name: _____ Date of Birth: _____

Medical Information

Medical Diagnoses

[illegible]

Surgeries and Procedures

Date	Surgeon	Hospital	Complications, if any

Hospitalizations and Rehabilitation Stays

[illegible]

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Name: _____ Date of Birth: _____

Important Medical Events (heart attack, seizure, fall, surgery, ER/Hospitalization, Rehab stay, etc.)

[illegible]

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Name: _____ Date of Birth: _____

Important Tests (blood, CAT scan, X-Ray, MRI, etc)

[illegible]

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Name _____ Date of Birth _____

Physicians

Primary Care

Name _____

Address _____

Phone # _____ Pager # _____

Days/Hrs _____ After Hours Instructions _____

Fax # _____ Email Address _____

Hospital Affiliation (s) _____

Specialty Physician

Start Date _____ End Date _____

Name _____

Specialty _____

Hospital/Clinic _____

Phone # _____ Pager # _____

Days/Hrs _____ After Hours Instructions _____

Fax # _____ Email Address _____

Hospital Affiliation (s) _____

Specialty Physician

Start Date _____ End Date _____

Name _____

Specialty _____

Hospital/Clinic _____

Phone # _____ Pager # _____

Days/Hrs _____ After Hours Instructions _____

Fax # _____ Email Address _____

Hospital Affiliation (s) _____

Specialty Physician

Start Date _____ End Date _____

Name _____

Specialty _____

Hospital/Clinic _____

Phone # _____ Pager # _____

Days/Hrs _____ After Hours Instructions _____

Fax # _____ Email Address _____

Hospital Affiliation (s) _____



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Name _____ Date of Birth _____

Additional Specialty Physicians

Specialty Physician Start Date _____ End Date _____
Name _____
Specialty _____
Hospital/Clinic _____
Phone # _____ Pager # _____
Days/Hrs _____ After Hours Instructions _____
Fax # _____ Email Address _____
Hospital Affiliation (s) _____
Notes _____

Specialty Physician Start Date _____ End Date _____
Name _____
Specialty _____
Hospital/Clinic _____
Phone # _____ Pager # _____
Days/Hrs _____ After Hours Instructions _____
Fax # _____ Email Address _____
Hospital Affiliation (s) _____
Notes _____

Specialty Physician Start Date _____ End Date _____
Name _____
Specialty _____
Hospital/Clinic _____
Phone # _____ Pager # _____
Days/Hrs _____ After Hours Instructions _____
Fax # _____ Email Address _____
Hospital Affiliation (s) _____
Notes _____



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Other Medical/Health Professionals

Use this page to note other health professionals such as Chiropractor, Dentist, Ophthalmologist, Optometrist, Audiologist, and Podiatrist. After their name, write the type of care they provide.

Name _____

Address _____

Phone # _____ Fax # _____

Days/Hrs _____ After Hours Instructions _____

Pager # _____ Web/Email Address _____

Name _____

Address _____

Phone # _____ Fax # _____

Days/Hrs _____ After Hours Instructions _____

Pager # _____ Web/Email Address _____

Name _____

Address _____

Phone # _____ Fax # _____

Days/Hrs _____ After Hours Instructions _____

Pager # _____ Web/Email Address _____

Name _____

Address _____

Phone # _____ Fax # _____

Days/Hrs _____ After Hours Instructions _____

Pager # _____ Web/Email Address _____

Name _____

Address _____

Phone # _____ Fax # _____

Days/Hrs _____ After Hours Instructions _____

Pager # _____ Web/Email Address _____



Name: _____ Date of Birth: _____

Call Log

[illegible]

Questions? Call us at 617-926-4100 or visit us on the web: www.springwell.com

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Name: _____ Date of Birth: _____

Upcoming Doctor Visit

Appointment Date _____ Time _____

Doctor's Name _____ Specialty _____

Office/Clinic Location _____ Phone _____

Reason for visit (current symptoms) _____

Remember to bring: _____

Questions/Concerns to discuss

Q: _____

A: _____

Q: _____

A: _____

Q: _____

A: _____

Additional Notes _____

Tests Done

Results/Call for results

Outcome - Diagnosis and Next Steps

Diagnosis _____

Additional Tests Treatment Scheduled for What to Expect

Medication Changes

Follow Up Appointment Date and Time _____ Remember to bring _____

Other Notes: _____

_____ Above notes written by _____



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Name: _____ Date of Birth: _____

Location of Key Documents - CONFIDENTIAL

Document	Location	Date Noted
Social Security Card		
Medicare Card		
Secondary Health Insurance Card		
Health Care Proxy		
Living Will/Advance Directive		
Power of Attorney		
Guardianship		
Conservator/Representative Payee		
Life Insurance Policy(s)		
Will		
Trust Information		
Military ID/Papers		
Real Estate Property Deeds		

Bank and other Financial Documents

Note: Specify Name of Bank, Financial Institution or Company

Document	Location	Date Noted
Loan Documents		
Annuity Contracts		
Stock Certificates/Bonds		

Bank Vault/Safe Deposit Box (es)

Bank Location _____ Date _____

Box # _____ Location of Key _____

Add'l Name/Signatures on file _____

Bank Location _____ Date _____

Box # _____ Location of Key _____

Add'l Name/Signatures on file _____



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Name: _____ Date of Birth: _____

Legal, Investment and Accounting Contacts

Attorney

Name _____
Firm Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Office Phone _____ Cell Phone _____
Email _____ Assistant's name _____
Office Hours _____

Financial Advisor/Planner

Name _____
Firm Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Office Phone _____ Cell Phone _____
Email _____ Assistant's name _____
Office Hours _____

Stock Broker/Investment Consultant

Name _____
Firm Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Office Phone _____ Cell Phone _____
Email _____ Assistant's name _____
Office Hours _____

Accountant/Tax Advisor

Name _____
Firm Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Office Phone _____ Cell Phone _____
Email _____ Assistant's name _____
Office Hours _____

Other

Name _____
Firm Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Office Phone _____ Cell Phone _____
Email _____ Assistant's name _____
Office Hours _____



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Name: _____ Date of Birth: _____

Insurance

Home

Policy# _____
Agent Name _____ Phone # _____
Agency Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Insurance Company/Underwriter _____ www. _____
24 Hour Claim Phone # _____

Automobile

Car 1 Make _____ Model _____ Year _____
Policy# _____
Agent Name _____ Phone # _____
Agency Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Insurance Company/Underwriter _____ www. _____
24 Hour Claim Phone # _____

Car 2 Make _____ Model _____ Year _____
Policy# _____
Agent Name _____ Phone # _____
Agency Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Insurance Company/Underwriter _____ www. _____
24 Hour Claim Phone # _____

Life

Policy# _____
Agent Name _____ Phone # _____
Agency Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Insurance Company/Underwriter _____ www. _____
24 Hour Claim Phone # _____

Disability

Policy# _____
Agent Name _____ Phone # _____
Agency Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Insurance Company/Underwriter _____ www. _____
24 Hour Claim Phone # _____

Long Term Care

Policy# _____
Agent Name _____ Phone # _____
Agency Name _____ www. _____
Address _____ City _____ State ____ Zip ____
Insurance Company/Underwriter _____ www. _____
24 Hour Claim Phone # _____



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Name: _____ Date of Birth: _____

Banking Information - CONFIDENTIAL

Bank Name _____ www. _____
Address _____ City _____ State _____ Zip _____
Phone _____ Branch where Acct was opened _____
Contact Person _____ Direct line _____
Email address _____ Branch Days/Hours _____
Checking Account # _____ Add'l Name on Acct _____
Savings Account # _____ Add'l Name on Acct _____
Money Market Account # _____ Add'l Name on Acct _____
On Line Banking Website _____ UserID _____ Password Clue _____
Certificates of Deposit

Term	Amount	Start Date	Maturity Date	Notes (auto rollover, etc.)

Bank Name _____ www. _____
Address _____ City _____ State _____ Zip _____
Phone _____ Branch where Acct was opened _____
Contact Person _____ Direct line _____
Email address _____ Branch Days/Hours _____
Checking Account # _____ Add'l Name on Acct _____
Savings Account # _____ Add'l Name on Acct _____
Money Market Account # _____ Add'l Name on Acct _____
On Line Banking Website _____ UserID _____ Password Clue _____
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Certificates of Deposit

Term	Amount	Start Date	Maturity Date	Notes (auto rollover, etc.)



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Name: _____ Date of Birth: _____

Income, Expenses and Net Worth – CONFIDENTIAL

Social Security # _____

Income

Social Security	\$ _____
Pension/Retirement	\$ _____
Annuities	\$ _____
Interest	\$ _____
Dividends	\$ _____
Rent	\$ _____
Other: _____	\$ _____
Other: _____	\$ _____
TOTAL	\$ _____

Expenses

Rent/Mortgage	\$ _____
Other Mortgage	\$ _____
Bank Loan	\$ _____
Income Tax (Qtrly)	\$ _____
Property Tax	\$ _____
Utilities	
Phone	\$ _____
Gas	\$ _____
Oil	\$ _____
Electric	\$ _____
Water	\$ _____
Cable	\$ _____
Groceries	\$ _____
Restaurants	\$ _____
Personal (hair, clothes)	\$ _____
Auto (gas, repair)	\$ _____
Other Transportation	\$ _____
Medical	\$ _____
Dental	\$ _____
House (landscaper, etc)	\$ _____
In Home Services	\$ _____
Other _____	\$ _____
Other _____	\$ _____
TOTAL	\$ _____

Assets (own)

Checking Account	\$ _____
Savings Account	\$ _____
CD's	\$ _____
Money Market Funds	\$ _____
Life Insurance (cash value)	\$ _____
Approximate Market Value of	
Pension Funds	\$ _____
Mutual Funds	\$ _____
Stocks	\$ _____
U.S Treasury (bills, bonds)	\$ _____
Real Estate Equity	\$ _____
Automobiles	\$ _____
Personal (Jewelry, Art, Furniture)	\$ _____
Other (boat, etc)	\$ _____
Other	\$ _____
TOTAL	\$ _____

Liabilities (owe)

Mortgage	\$ _____
Second Mortgage	\$ _____
Reverse Mortgage	\$ _____
Bank Loans	\$ _____
Car Loans	\$ _____
Credit Cards	\$ _____
Personal Loans	\$ _____
Other _____	\$ _____
TOTAL	\$ _____

Total Assets
Minus Total Liabilities

Total Assets	\$ _____
Minus Total Liabilities	\$ _____
NET WORTH	\$ _____



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Name: _____ Date of Birth: _____

Monthly Bills

Expense	Name	Account #	Phone #	Due Date
Rent/Mortgage				
Other Mortgage				
Bank Loan				
Credit Card				
Credit Card				
Credit Card				
Credit Card				
Gas/Auto Credit Card				
Gas (house)				
Oil				
Electric				
Phone				
Cellular Phone				
Trash Collection				
Cable/Internet				
Newspaper				
Other				
Other				

Notes

Quarterly Bills

Expense	Name	Account #	Phone #	Due Date
Property Tax				
Estimated Income Tax				
Water				
Other				
Other				

Notes



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Name: _____ Date of Birth: _____

End of Life Instructions

End of Life discussions and decisions can be difficult. This page is to serve as a starting point in discussing and gathering the information. We encourage you to speak with the Primary Care Physician and call Springwell for more information and assistance with this complex topic. For detailed information on End of Life care and answers to frequently asked questions, go to www.endoflifecommission.org, or call 617-636-3480. To order a copy of "Five Wishes", a document to put your wishes on specific treatment and care in writing, go to: www.agingwithdignity.org or call 888-594-7437.

Health Care Proxy/Advance Directive completed? Yes No On File with Dr. _____

Includes the following requests:

- ☐ Do Not Hospitalize ☐ Do Not Resuscitate (revive heart or breathing)
☐ Do Not Tube Feed (insertion of tube into stomach to provide nutrition) ☐ Do Not Intubate (insertion of a tube to assist breathing)
☐ No Extraordinary Measures (any effort to artificially sustain life when no hope of medical improvement exists)
☐ Comfort Measures Only (no intervention to prevent death and make physically as comfortable as possible)

Health Care Agent _____ **Relationship** _____

Contact Instructions _____

Home # _____ Work # _____ Cell # _____

Family/Friend to be notified

Name _____ Relationship _____

Contact Instructions _____

Home # _____ Work # _____ Cell # _____

Name _____ Relationship _____

Contact Instructions _____

Home # _____ Work # _____ Cell # _____

Name _____ Relationship _____

Contact Instructions _____

Home # _____ Work # _____ Cell # _____

Attorney to be notified

Name _____ Firm Name _____

Address _____ City _____ State _____ Zip _____

Phone # _____ Cell # _____

Clergy to be notified

Name _____ Phone # _____

Address _____ City _____ State _____ Zip _____

Funeral Home _____

Address _____ City _____ State _____ Zip _____

Phone # _____ ☐ Pre-Paid _____

Cemetery _____

Address _____ City _____ State _____ Zip _____

Phone # _____ ☐ Pre-Paid Lot# _____

Other instructions _____



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Resources

Springwell, Inc.
125 Walnut Street
Watertown MA 02472
617-926-4100
TTY: 617-923-1562
Fax: 617-926-9897
www.springwell.com
info@springwell.com

Medicare
<http://www.medicare.gov/>
800-633-4227

Medicaid - MassHealth
www.mass.gov/masshealth
800-841-2900

Social Security Administration
<http://www.ssa.gov/>
800-772-1213



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Notes

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